



Please circle one: RETURN EXCHANGE

Name: _____ Date: _____

Address: _____

City/Town _____ STATE ___ ZIP _____

Contact Information:

Phone: _____ Email _____

4 Easy Return Steps: (Package ID # found on shipping label or gift card)

1. PKGID #: _____ Product: _____

Indicate Your Reason for Return

2. ___ Not as Presented ___ Damaged ___ Defective ___ Duplicate Shipment
 ___ Quality Not As Expected ___ Wrong Item ___ Other (please comment below)

Comments

3. _____

Choose How You Would Like us to Handle This

4. Credit Gift Giver's Credit Card
 Mail a Gift Certificate for the Product Amount
 Replace Item as Originally Ordered
 Exchange Product (please indicate name of bear) _____

(We will calculate the difference and refund/charge your credit card)

Comments

Please allow up to 2-3 weeks for exchange or credit.

Send package to: Vermont Teddy Bear Co. 6655 Shelburne Rd., Shelburne, VT 05482