



Vermont Teddy Bear Company
6655 Shelburne Rd., Shelburne, VT 05482
Customer Service: 1-800-988-8277

Return/Exchange Form

ORDER #/PACKAGE ID: _____

Please call, chat or email customerservice@vermontteddybear.com if you do not have this number.

SEND EXCHANGE TO:

CONTACT INFORMATION:

Name: _____

Phone Number: _____

Address: _____

Email: _____

City, State, Zip _____

PRODUCTS RETURNED

Product Name, Description and/or SKU #	Fur Color	Outfit
<i>Example: 15" Jointed Bear</i>	<i>Honey</i>	<i>Baby Girl</i>

Reason for Exchange/Return:

Not as Presented Damaged Duplicate Quality Other (please comment below)

Comments: _____

EXCHANGING FOR*

Product Name, Description and/or SKU #	Fur Color	Outfit
<i>Example: 15" Jointed Bear</i>	<i>Honey</i>	<i>Baby Girl</i>

*(We will contact you if additional payment is required.)

If the item(s) you requested are out of stock would you like us to:

Contact you for another choice: _____ Credit Gift Givers Card: _____ (minus the original shipping cost).

Please send your package to: Vermont Teddy Bear Co., 6655 Shelburne Rd, Shelburne, VT 05482.
Please contact our customer service department at 1-800-988-8277 with any questions or concerns.
Please allow up to 2-3 weeks for exchange or credit.

Check here to refund the credit card used to place the order for the merchandise cost (minus the \$9.99 cost of the return label if used, and the original shipping cost).